



Introducing the enhanced Janssen CarePath Provider Portal

New  
streamlined  
Patient  
Dashboard

Helps you help your patients  
start and stay on therapy



**Need  
help?**

Call **877-CarePath** (877-227-3728)  
Monday–Friday, 8:00 AM–8:00 PM ET  
Multilingual phone support available



Sign up or log in to the Provider Portal at  
**[JanssenCarePathPortal.com](https://JanssenCarePathPortal.com)**



Visit us online  
**[JanssenCarePath.com](https://JanssenCarePath.com)**

# The Janssen CarePath Provider Portal has been redesigned and reorganized to enhance your experience.

## Previous Patient Dashboard

Upon login, you were directed to the Patient Dashboard with **Recent Activity** as the default view.

Site Location: VOB

Indication & Important Safety Information

Prescribing Information

Need Help?

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Patient Dashboard

Additional Resources

Site Information

Messages

DONoTTo...

Your Patient Dashboard

Q

Filter

Add Patient

Recent Activity

Savings Program

Insurance Coverage

Annual Reverification

All Patients

Patient Name	Date of Birth	Product	Last Update	Last Update Date	
Papu, Surya	09/12/1986	Product B	✔ Your Janssen CarePath Profile Information Has Changed	11/15/2019	...
tiger, zttestt	01/01/1980	Product C	✔ Benefits Investigation Initiated	11/15/2019	...
Hemsworth, Chris	01/25/1989	Product Z	✔ Verification of Benefits Returned	11/15/2019	...
dhoni, mahi	01/01/1980	Product B	✔ Prior Authorization Initiated	11/14/2019	...

Need Help?

## New Enhanced Patient Dashboard

Upon login, you will be directed to the Patient Dashboard with **All Patients** as the default view.

Site Location: All Sites

Education & Important Safety Information

Prescribing Information

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Patient Dashboard

Additional Resources

Site Information

Messages(1)

Daniel Simmons

Your Patient Dashboard

All Patients

Savings Program

Insurance Coverage

Add Patient

+

Search

Export List

Filter List

Add/Remove Columns

Patient Name	Date of Birth	Product	Site Name	Date of Last BI	Savings Program Enrollment Status	Last Update	Last Update Date
Abraham, Zoe	09/27/1968	Product X	Medical Center of the Rockies	09/27/2017	Enrolled	New Patient	09/27/2017
Allan, Will	03/10/1963	Product Y	Multiple Sites	n/a	Not Enrolled	New Patient	n/a
Bailey, Thomas	05/04/1965	Product Z	Medical Center of the Rockies	05/04/2017	Enrolled	✔ Transaction History Update	05/04/2017

## The Portal continues to give you 24-hour convenience to:

- Request and review the status of benefits investigations
- Request prior authorization support and status monitoring
- Access exceptions and appeals information
- Enroll patients in the Janssen CarePath Savings Program
- Submit claims for reimbursement on behalf of your patients

## All Patients landing page

Offers a high level overview of your patients' Savings Program enrollment and benefit investigation statuses

What's  
New

All Patients  
tab merged  
with Recent  
Activity tab

Features are  
now in a  
prominent  
position for  
easy access

Number added to indicate number of new messages

Highly visible icons for easy navigation

Site Location: All Sites

Indication & Important Safety Information

Prescribing Information

Need Help?

janssen CarePath

Patient Dashboard

Additional Resources

Site Information

Messages(1)

Daniel Simmons

Your Patient Dashboard

All Patients

Savings Program

Insurance Coverage

Add Patient +

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Patient Name	Date of Birth	Product	Site Name	Date of Last BI	Savings Program Enrollment Status	Last Update	Last Update Date
Abraham, Zoe	09/27/1968	Product X	Medical Center of the Rockies	09/27/2017	Enrolled	New Patient	09/27/2017
Allan, Will	03/10/1963	Product Y	Multiple Sites	n/a	Not Enrolled	New Patient	n/a
Bailey, Thomas	05/04/1965	Product Z	Medical Center of the Rockies	05/04/2017	Enrolled	Transaction History Update	05/04/2017
Baker, Sue	11/12/1969	Product A	Memorial Hospital North	11/12/2017	Enrolled	Transaction History Update	11/12/2017

Need Help?

Site Name added and only appears for network sites with multiple locations

Export List added to all pages for user convenience. Exports list to Excel

## Savings Program page

Offers a summary of each of your patients' accounts, with separate, new views providing information on **Enrollments** status and **Transactions** status

The screenshot displays the Janssen CarePath Patient Dashboard. The top navigation bar includes 'Site Location: UCHHealth Memorial Hospital Central', 'Indication & Important Safety Information', 'Prescribing Information', and 'Need Help?'. The main header shows 'Your Patient Dashboard' with icons for 'All Patients', 'Savings Program', and 'Insurance Coverage'. Below the header, there are tabs for 'Enrollments' and 'Transactions'. The 'Savings Program' tab is active, showing a list of patients. A search bar is expanded, displaying results for 'Bailey, Thomas' and 'Baker, Sue'. A 'Need Help?' button is located on the right side of the page.

Patient Name	Date of Birth	Product	Enrollment Status	Last Update Date	Last Update
Abraham, Zoe	09/27/1968	Product X	Eligibility Questions Passed		
Allan, Will	03/10/1963	Product Y	Pending		
Bailey, Thomas	05/04/1965	Product Z	Not Enrolled		
Baker, Sue	11/12/1969	Product B	Active		
Brown, Rose	04/19/1971	Product E	Active	04/19/2019	...
Cameron, Owen	08/20/1965	Product X	Not Enrolled	08/20/2018	...
Davidson, Nick	09/01/1972	XARELTO®	Eligibility Questions Passed	09/01/2018	...
Mahoney, Patrick	09/27/1968	DARZALEX®	Not Enrolled	09/27/2018	...

New icon to access Savings Program page

Add or Remove Columns—up to 8 columns can be viewed at a time. Columns will remain at next login

Search expanded and populates results as typing occurs

Patient insurance benefits investigation and other Janssen CarePath program offerings are provided by third-party service providers for Janssen CarePath, under contract with Johnson & Johnson Health Care Systems Inc., on behalf of Janssen Pharmaceuticals, Inc., Janssen Biotech, Inc., and Janssen Products, LP (Janssen). Janssen CarePath is not available to patients participating in the Patient Assistance Program offered by Johnson & Johnson Patient Assistance Foundation. The availability of information and assistance may vary based on the Janssen medication, geography and other program differences. Janssen CarePath assists healthcare providers (HCPs) in the determination of whether treatment could be covered by the applicable third-party payer based on coverage guidelines provided by the payer, and patient information provided by the HCP under appropriate authorization following the provider's exclusive determination of medical necessity. This information and assistance are made available as a convenience to patients, and there is no requirement that patients or HCPs use any Janssen product in exchange for this information or assistance. Janssen assumes no responsibility for and does not guarantee the quality, scope, or availability of the information and assistance provided. The third-party service providers, not Janssen, are responsible for the information and assistance provided under this program. Each HCP and patient is responsible for verifying or confirming any information provided. All claims and other submissions to payers should be in compliance with all applicable requirements.

# Insurance Coverage page

Gives you access to all details related to your patients' insurance coverage for their prescribed Janssen products

## Expanded view

**Your Patient Dashboard**

All Patients Savings Program Insurance Coverage

Add Patient + Search Export List Filter List Add/Remove Columns Need Help?

**Download VOB**

**New columns added to provide more detailed information**

Patient Name	Date of Birth	Product	VOB Status	VOB Date	Download VOB	View VOB	Prior Auth Outcome	Prior Auth Exp. Date	Benefit Details
Abraham, Zoe	09/27/1968	Product X	In progress		<input type="checkbox"/>		Approved	02-24-2020	...
Albert, John	03/10/1963	Product Y	VOB Delivered	01-12-2019	<input type="checkbox"/>		Approved	02-24-2020	...

**Benefit Details** added for quick access to patient's primary and secondary insurance information

**TIP:** Click on the down arrow graphic to view expanded patient insurance coverage details

**TestSite1** ☒ **TestSite2** ☐

Choose Dosage

45 mg/0.5 mL

Plan Terms *			Co-Pay/Co-Insurance *								
	Plan Year Type	Payer	Deductible	Met	OOP	Met	Product	Office Visit	Administration	Retail	Mail Order
Primary Medical Insurance	Calendar	UMR	NA	\$200.35	\$1500	\$200.35	\$40	\$40	\$40	N/A	N/A
Secondary Medical Insurance	Calendar	Payor Name	NA	\$165.12	\$1500	\$165.12	\$40	\$40	\$40	N/A	N/A
Primary Pharmacy Insurance	Term Year	Payor Name	NA	\$105.23	\$1000	\$105.23	N/A	N/A	N/A	\$40	\$40
Secondary Pharmacy Insurance	Monthly	Payor Name	NA	\$90.40	\$1000	\$90.40	N/A	N/A	N/A	\$40	\$40

\* Patient In-Network Benefits

**+ Patient In-network Benefits**

**TIP:** Click on the PDF icon to view a VOB

**Download VOB**

If the text turns red and exclamation appears then the patient's PA is within 30 days of expiration

Patient Name	Date of Birth	Product	VOB Status	VOB Date	Download VOB	View VOB	Prior Auth Outcome	Prior Auth Exp. Date	Benefit Details
Abraham, Zoe	09/27/1968	Product X	In progress		<input type="checkbox"/>		Approved	02-24-2020	...
Albert, John	03/10/1963	Product Y	VOB Delivered	01-12-2019	<input type="checkbox"/>		Approved	02-24-2020	...

**Prior Auth Exp. Date** is highlighted to increase awareness

## Patient Detail Overview page

Presents a clear, organized overview of key patient information, making it easy to find what you need. Click patient name on Dashboard for this new page!

Site Location: UCHealth Memorial Hospital Central
Indication & Important Safety Information
Prescribing Information
Medication Guide
Need Help?

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Patient Dashboard
Additional Resources
Site Information
Messages
Daniel Simmons

Dashboard > Patient Detail

PATIENT  
Mahoney, Patrick (PT-02551211)
Options
Edit Patient Info

Overview
Insurance Coverage
Savings Program
Treatment Support

Product D

Patient Summary

Date of Birth  
09/27/1963
Email  
pmoney@gmail.com
Phone  
(678) 111 - 2222, Mobile

Insurance Coverage

Case # 1234567890	VOB Date 08/08/2018	VOB Status Delivered
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View VOB

Prior Auth Status  
Delivered
Request Benefit Investigation

Prior Auth Exp. Date  
08-08-2018
Prescriber Name  
Dr. Sophia Belk
Request Prior Authorization

Primary Diagnosis  
Rheumatoid Arthritis
Treatment Location  
UC Health

Savings Program

Enrollment Status  
Active
Enrolled Since  
05/04/2016

Card Information  
Member ID #: 80241924109  
Benefit Period: 07/17/16-12/31/17  
Total Benefit Provided: \$1,500.00  
Rx BIN Number: 610020  
Group Number: 99992069

Full Eligibility Requirements

Most Recent Transaction

Service Date	Amount	Status	Processed Date	Payment Type
03/22/2019	\$233.17	Paid	05/04/2016	Funds on Card

Benefit Details Based on VOB

	Plan Year Type	Payer	Plan Terms *			Co-Pay/Co-Insurance *		
			Deductible	Met	OOP	Met	Retail	Mail Order
Primary Pharmacy Insurance	Term Year	Payor Name	NA	\$105.23	\$1000	\$105.23	\$40	\$40
Secondary Pharmacy Insurance	Monthly	Payor Name	NA	\$90.40	\$1000	\$90.40	\$40	\$40

+ Patient In-Network Cost

Patient ID # added for easy reference and to ensure accurate patient identification

Important patient information organized into appropriate sections

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